

# Black Tie Entertainment

## Post Reception Questionnaire

We hope this letter finds you in enjoyable spirits after a exciting wedding day and a romantic honeymoon. At every occasion it is our goal to provide quality entertainment and we hope that your reception was a good time for all. In hopes to better serve customers we would appreciate your comments regarding the following areas.

MUSIC	Excellent	Fair	Poor
Selection	<u>  X  </u>	<u>      </u>	<u>      </u>
Volume	<u>  X  </u>	<u>      </u>	<u>      </u>
Variety	<u>  X  </u>	<u>      </u>	<u>      </u>
Acoustical Quality	<u>  X  </u>	<u>      </u>	<u>      </u>

PROFESSIONALISM	Excellent	Fair	Poor
Promptitude	<u>  X  </u>	<u>      </u>	<u>      </u>
Appearance	<u>  X  </u>	<u>      </u>	<u>      </u>
Personalized service	<u>  X  X  X  </u>	<u>      </u>	<u>      </u>
Readiness	<u>  X  </u>	<u>      </u>	<u>      </u>

ENTERTAINMENT	Excellent	Fair	Poor
Crowd interaction	<u>  X  </u>	<u>      </u>	<u>      </u>
Song requests	<u>  X  </u>	<u>      </u>	<u>      </u>
Music appropriateness	<u>  X  </u>	<u>      </u>	<u>      </u>
Showmanship	<u>  X  </u>	<u>      </u>	<u>      </u>

### OVERALL COMMENTS

*You were great at helping to personalize our reception from music type/selections to "events" during the reception. We enjoyed our reception very much and would and have recommended Black Tie Entertainment any time!*

We would like to thank you for taking the time to respond to our questionnaire. If you would not mind being contacted as a reference by a future Bride or Groom please leave the following information:

Name: Sandra + Chris Hemmer  
 Address: 211 Miles St.  
 City, State, Zip: Ithaca, NY 14850  
 Phone: (607) 277-1304

Sincerely,  
*Sandy + Chris*